Daniela Johnstone

1343 Siena Lane, Deerfield, WI 53531

(608) 555-0588 djohnstone@alcona.net

OBJECTIVE

Retail sales manager position in the cellular phone industry, using good communication and negotiating skills.

SUMMARY OF QUALIFICATIONS

- Five years' experience in retail sales
- Excellent interpersonal and communication skills
- Proficiency using Microsoft Office
- Fluency in spoken and written Spanish

EXPERIENCE

Retail Sales Representative, Universe Retail Stores, Deerfield, WI October 2010 to October 2011

- Exceeded monthly sales goals for 8 months out of 12
- Provided technical training on products and services to new sales reps

Sales Associate, Computer Products Warehouse, Deerfield, WI July 2008 to September 2010

- Demonstrated, recommended, and sold a variety of computer products to customers
- Led computer training for other sales associates
- Received commendation for sales accomplishments

Salesperson (part-time), Home and Garden Design Center, Madison, WI July 2006 to June 2008

- Helped customers in flooring department with selection and measurement of a variety of flooring products
- Assisted department manager with product inventory

EDUCATION

University of Wisconsin, Madison, WI

Bachelor's in Business Administration, June 2011

Madison Area Technical College, Madison, WI Associate's in Information Systems, June 2009

HONORS AND ACTIVITIES

- Elected to Beta Gamma Sigma, international honor society for business students
- Qualified for Dean's List, six academic periods